#### healthwetch Bedford Borough

NEWSLETTER

## Autumn Round Up

An update from Healthwatch Bedford Borough Welcome to the latest news from Healthwatch Bedford Borough.

Arealthwatch Bedford Borough Work Programme 2024/25

Healthwatch Bedford Borough gives critical challenge to highlight where improvements can be made, be the voice of the public, show the impact our work can make and work hard to listen to people throughout the Borough.

Our <u>Work Programme 2024/25</u> highlights our strategic priorities and work plan for the forthcoming year.

## Get in touch

#### Did you know you can now WhatsApp Healthwatch Bedford Borough!

#### <u>WhatsApp</u>

You can contact the team via WhatsApp on 01234 638678. Send a text or voice note and we will get back to you!



#### Need a BSL interpreter?

If you want to talk to Healthwatch Bedford Borough but require a BSL Interpreter, contact us through the <u>SignLive directory</u>

<u>Download App</u>

## Virtual Voices

<u>Virtual Voices</u> is a forum where you can have YOUR say and WIN prizes! Led by Healthwatch Bedford Borough, Virtual Voices provides local residents with a unique opportunity to offer their opinions and provide constructive feedback on health and social care services in our town.



Watch the video for more information and how your voice can help make a difference.

Join Virtual Voices



#### Secure Data Environment (SDE) Focus Groups



In July 2024 we held a focus group for Health Innovation East <u>East of England Secure Data</u> <u>Environment</u>.

9 participants attended, offering their feedback and valued opinions on the use of Secure Data Environments and how it should be used for research.

### REN DIABETES Information Event



Our REN diabetes research & information event took place on September 10th, 2024 at Sri Guru Ravidass Sabha. This event was extremely well-attended with almost 100 attendees. A large proportion of attendees were from the South Asian diaspora.

Healthwatch Bedford Borough had 18 exhibitors providing information stands.

Oral Health



To support the Bedfordshire <u>Oral Health Improvement Team</u>, HBB have created a bespoke informational website page that provides tips and information on oral health and hygiene for families, particularly those with children aged 0 to 5.

<u>General Page</u> <u>Family Page</u> <u>Children's Page</u>

We created two fictional characters to help spread the message of 'Tooth' & 'Paste' and have made 2 educational videos, one with <u>tips</u> and one with <u>oral health information</u>.

As part of this campaign, we have produced 400 wipe-clean tooth cleaning charts with tips for cleaning teeth. These will be promoted during outreach activity, in particular at toddler groups, Children's Centres and other outreach events to ensure that HBB have met our key strategic aim in relation to oral health.

Starting

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If you have an event, or would like HBB to attend your group



HBB supported <u>Organ Donation Week</u> in September 2024 by creating a bespoke animation to be used across social media highlighting the week's aims.

Please see our YouTube channel for more

#### Denny Phase I



HBB were commissioned by the BLMK ICB to conduct a deep dive of current language service provision in relation to translation and interpretation services used across Bedford Borough in acute, community and primary care settings.

14 phase I Denny visits have been taken place across 7 primary care

## Reports

The latest reports from Healthwatch Bedford Borough can be accessed here:



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Be the voice of your community! Join Healthwatch Bedford Borough and volunteer to help improve local health and social care services. As a volunteer, you will have the opportunity to make a real difference by sharing your experiences and feedback with NHS leaders and other decision-makers. You will also receive training and support to help you carry out your role effectively. Sign up today and become a part of our network of volunteers who are dedicated to improving the health and wellbeing of our community.

#### <u>Find out more</u>

## Stakeholder Information



Annual Survey is live Share your feedback with us!

The



Bedford Borough Parent Carer Forum's <u>annual survey</u> is now open! The survey is for parent carers and young people aged 0 to 25 with Special Educational Needs and/or disabilities (SEND), whether or not they have a formal diagnosis.

Do you have family members, friends, or know other carers in Bedford Borough with a SEND child? BBPCF invite you to encourage them to become a member of

BBPCF at www.bbpcf.co.uk! Together, we can make even more of a difference.

The Annual Survey is a vital tool for us to understand your needs and priorities. completing it, you'll help us shape our future work to better support you and your child

> Become a BBPCF Member

## Winter Health Messages

Hot Water Bottle Safety	Bedfordshire, Luton and Milton Keynes Integrated Care Board	Keep warm this winter	Bedfordshire, Luton and Milton Keynes Integrated Care Board		Bedfordshire, Luton and Milton Keynes Integrated Care Board	
<ul> <li>Use hot water, but avoid boiling temperatures.</li> <li>Fill up to three-quarters only to minimize bursting risks.</li> <li>Ensure the stopper is tightly secured.</li> </ul>	18°C (65° • Keep you closed or • Keep act indoors.	<ul> <li>Heat your home to at least 18°C (65°F).</li> <li>Keep your bedroom window closed on winter nights.</li> <li>Keep active when you're indoors.</li> <li>Wear several layers of light</li> </ul>	744			<u>RS</u>
<ul> <li>Wrap the bottle in a cloth or towel to avoid direct skin contact.</li> </ul>		clothes. • Wear shoes with a good grip to prevent slips and falls.		<u>Be Prepared:</u>		5



Replace your bottle every
two years

 Make sure you have spare medication in case you are unable to go out.

Medicine Cabinet

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Hearts in Beds Cardiac Support Group are looking for new members. If you, or a member of your family, have been diagnosed with cardiovascular disease and would like to meet like-minded patients, see image for all up to date meeting information.

Follow on <u>Facebook</u> for regular updates.

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